



The Care Database

# Case Study

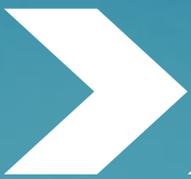
How The Care Database helped Dougie Mac improve Care Planning in their Children's Services



*The Donna Louise Children's Hospice amalgamated with Douglas Macmillan Hospice (Dougie Mac) in March 2021 to ensure specialist care and support services would remain available to families with children living with life-shortening conditions.*

*Operating as one hospice across Staffordshire and South Cheshire, offering a broad spectrum of palliative and end of life care services for children, young adults and adults.*





# Impact on Care Planning with The Care Database

*The Care Database gives us a flexible tool to design and implement our care plans. Everything now sits in one place electronically, including all our documents. This makes accessing records so much quicker and easier, especially given The Care Database is accessible from a tablet.*

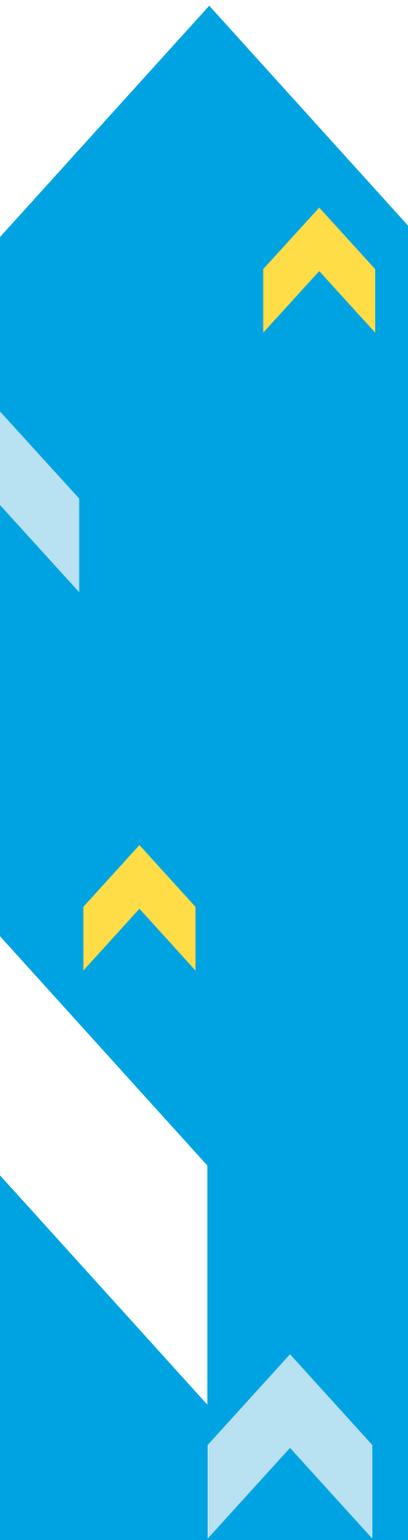
- Many of our service users have extremely complex care needs, so using the care database allows easy access to plans (via tablets etc.).*
- Having the ability to upload and download documentation to support care provision is invaluable.  
(ventilation/dietician/seizures/physio plans etc.)*
- Audit trail of care plans allows visibility of previous information and staff accountability.*



## What efficiencies has Dougie Mac seen since they adopted The Care Database?

*Option for family login, allowed authorised family members to access and update the care plans on their own. Being able to give families permissions to view, review and or update the care plans., drastically reduced the efforts and time of the care staff.*

*Simple reporting mechanism allowing activity and demographic data to be easily provided for management information.*



## Benefits of Clinical Notes using The Care Database

- Easy-to-locate and accessible notes.
- Enhanced patient confidentiality with role based access.
- Improved accountability of the care staff with audit trail
- Remote access allowed staff to work from anywhere

## Support from the Care Database Team

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*The team organises forums with other system users. Regular database user group meetings enable the sharing of best practices via the database users. The attendance at the database user groups enable discussions between users to decide on future developments making the database future proof.*



**The Care Database has an excellent team who are happy to answer specific queries.**

*Tracey Shield  
Bookings and Database Co-ordinator  
Dougie Mac*



The **Care Database**

- **Improved Staff Accountability**
- **Device Friendly Software**
- **Easy availability to staff**
- **Saves Staff Time**
- **Simple reporting mechanism**
- **Secure Clinical Notes**
- **Responsive Support Team**





The **Care Database**

# For More Information :

Contact The Care Database at  
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