The **Care Database**

Software to revolutionise your care management
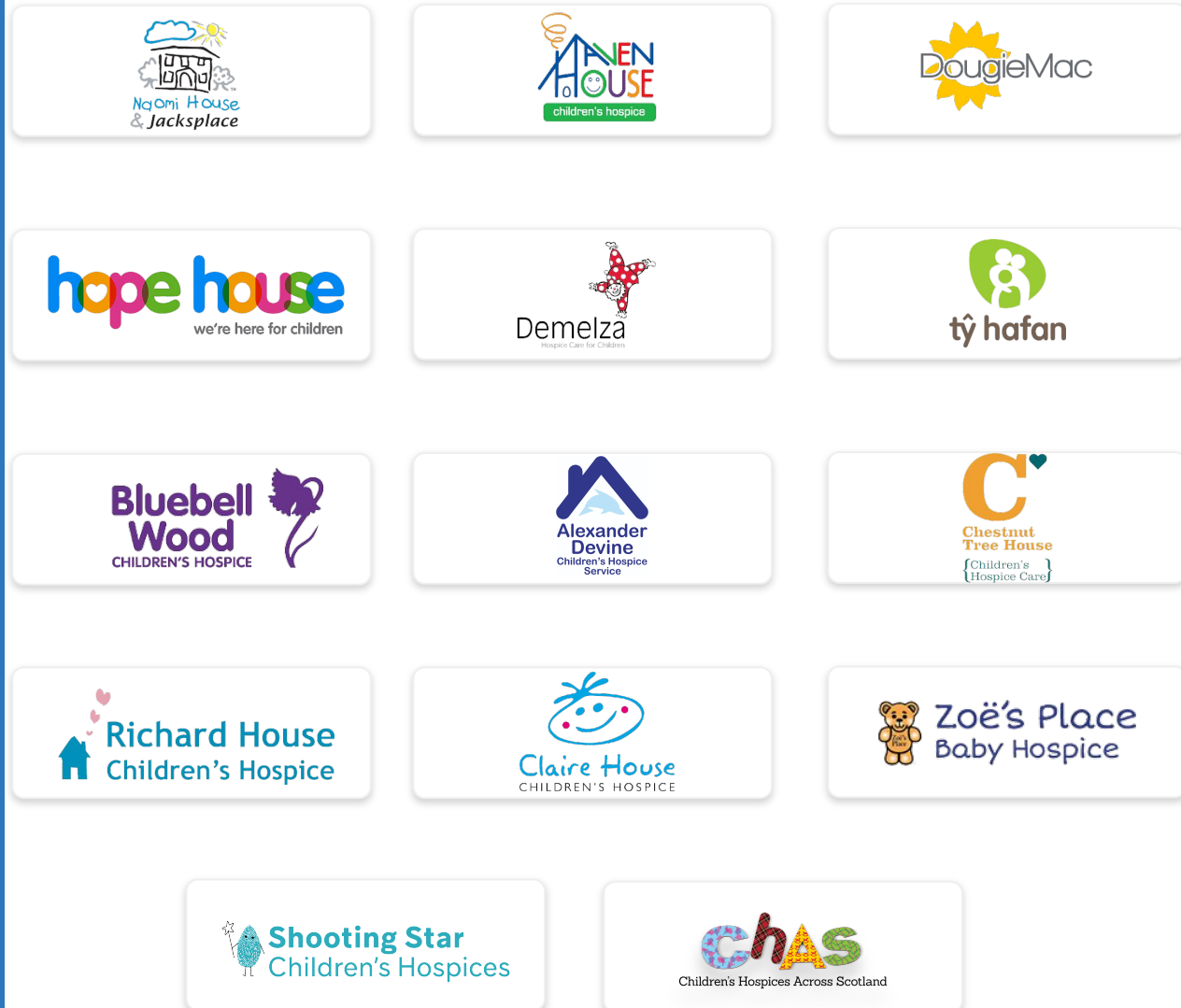
Customer Testimonials

Children's Hospices Across Scotland

Our opinion on different parts of the system is taken on board and in most cases has been actioned promptly or has been added to the enhancement list to be discussed at the annual user group.

Positive Impact on Patient care records :

- ☑ The note-taking functionality in the Care Database helped them to apply quick filters to find notes in a shorter time frame.

- ☑ Significant improvement in the use of appropriate filters since implementation with increasing use of the system.

- ☑ Trail of historical data ensures no information is getting missed.

The Care Database system is easier to navigate and has a user-friendly interface. This resulted in saving our time and efforts when developing the system throughout the global pandemic.
Clare Clelland
Clinical Systems Nurse Manager

The functionality of the care plans in The Care Database allows for questions to be dependant. This provides an excellent way to evidence that all questions about a child are being asked, but only relevant questions are completed. This prevents frustration for both staff and parents and ensures appropriate child care delivery.The ability to review care plans and documents is fantastic. It gives the flexibility to skip unnecessary edits when no changes are required. This is an absolute time-saver.

The support we receive from The Care Database is second to none. They are receptive to the ever-changing environment we find ourselves in over the last 2 years.
Clare Clelland
Clinical Systems Nurse Manager

The Care Database gives us a flexible tool to design and implement our care plans. Everything now sits in one place electronically, including all our documents. This makes accessing records so much quicker and easier, especially given The Care Database is accessible from a tablet.

- ✓ Many of our service users have extremely complex care needs, so using the care database allows easy access to plans (via tablets etc.).

- ✓ Having the ability to upload and download documentation to support care provision is invaluable. (ventilation/dietician/seizures/physio plans etc.)

- ✓ Audit trail of care plans allows visibility of previous information and staff accountability.

- ✓ Simple reporting mechanism allows activity and demographic data to be easily provided for management information.

Option for family login, allowed authorised family members to access and update the care plans on their own. Being able to give families permissions to view, review and or update the care plans., drastically reduced the efforts and time of the care staff.

The Care Database has an excellent team who are happy to answer specific queries.

Tracey Shield
Bookings and Database Coordinator, Dougie Mac

The team organises forums with other system users. Regular database user group meetings enable the sharing of best practices via the database users. The attendance at the database user groups enable discussions between users to decide on future developments making the database future proof.

Claire House received an 'Outstanding' CQC rating in their latest inspection and we were delighted to see how The Care Database helped Claire House achieve thi

Janet Sutherland Oakes
Director of Clinical Services at Claire House

Everything now sits in one place electronically, including all our documents. This makes accessing records so much quicker and easier, especially given The Care Database is accessible from a tablet. Care plans can be downloaded at the beginning of each shift onto the nurse / HCA's tablet to be used for reference throughout the shift.

Because The Care Database is web-based and accessible on a laptop and a tablet we found that staff could work at home efficiently over a 24/7 period with secure access to all patient records in one place.

- ✅ **Clear, up-to-date records.**

- ✅ **Secure storage.**

- ✅ **Easy availability to staff**

- ✅ **A clear indication of safeguarding concerns**

- ✅ **Permission-based access to records.**

- ✅ **Wide range of information storage.**

- ✅ **Logs are maintained at every stage.**

We have made effective use of the functionality of the booking within The Care Database enabling us to monitor activity and cancellations throughout the Covid-19 period. It has enabled us to completely transform our bookings process, with the care administrator and lead nurse working closely to coordinate planned and unplanned care. This allowed us to return to planned respite care in safe 'bubbles' as soon as this was possible and really supported us to not have to cancel planned care to be able to respond to unplanned/end-of-life care

The Care Database

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